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-1 (Service Desk And  
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question and answer  
part 3 (Ticketing tool,  
Password Reset, etc)  
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Questions~~

Q #16) What do you  
think are the  
Responsibilities of a

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Support Support  
Engineer? Answer:

The major  
responsibilities of a  
Desktop Support  
Engineer include:  
Installing the OS  
perfectly. Maintaining  
all the installed OS.  
Installing new  
software and update  
each of them.  
Connect remote  
desktops.

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for Desktop Support

Engineers: 1. What

skills do you think a  
Desktop Support

Engineer needs to be  
successful?

Demonstrates an  
understanding of

the... 2. What  
information should  
you ask for when



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diagnosing IT support  
requests?

Demonstrates

knowledge of IT

support best... 3. How

do...

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~~Questions~~

Senior Desktop

Support Engineer at

Proskauer Rose was

asked... Dec 2, 2013.

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How did you handle an unexpected unpleasant incident in the past. 1 Answer. I did my best to diffuse the incident by gaining the End User's trust, and assuring that person that I would work with them until they were satisfied the problem was resolved.

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engineer Interview  
Questions | Glassdoor  
Few other desktop  
support interview  
questions: Explain the  
different types of  
operating systems?  
Provide a few  
examples of NOS  
(Network Operating  
Systems) and SOS  
(Server Operating

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Systems) What is the  
difference between  
NTFS and FAT  
Compare Automated  
System Recovery Vs  
Recovery Console  
What ...

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1. Tell me about yourself This is one of the most common desktop support interview questions.

Hiring managers typically... 2. Why did you choose a career in desktop support?

This question can provide a deeper insight into what motivates you as... 3. Why are you ...

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250+ Desktop And  
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Questions and

Answers, Question1:

What is active

directory? Question2:

What is DHCP and

what it is used for?

Question3: What is

scope and super

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scope? Question4:

What is DNS?

Question5: What is  
forward and reverse  
lookup in DNS?

## Answers

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Answers. Welcome to

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Questions And  
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Top 10 Hard Desktop Support Interview Questions and Answers. This video is designed to provide confidence during interview, encourage critical problem solving, and remind all IT people that having an ability to explain how you get to solving issues is important.



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Questions and ...~~

Welcome to Top 20  
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Interview Questions  
and Answers Article.

In this article we will  
go over some of the  
most commonly  
asked questions  
during an Interview  
for Desktop Support

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Support in IT.

Answers are  
simplified for easier  
understanding and in  
random orders. And

## Answers

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Support Interview  
Questions and  
Answers ...~~

A desktop support  
specialist possesses  
IT skills and  
addresses software,

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hardware and networking issues. An applicant should have experience in repairing problems on-site, such as failing workstations, and be able to help remotely and assist staff members who work at different locations.

~~5 Desktop Support  
Specialist Interview~~

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## Questions and Answers

The questions above are very tricky and important from the standpoint of clearing any interview for a Desktop Engineer (Microsoft) position. It is not possible for anyone to list every possible question, but you can get more frequently asked

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interview questions  
for Desktop Support  
(Microsoft) Jobs from  
the download link  
posted here.

## Answers

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and Answers for  
Desktop Support  
Engineer Position  
Question: Discuss~~

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your daily routine as  
a desktop engineer.

Answer: Relate  
examples of support  
to employees on their  
desktop systems,  
including network  
servers, desktop  
computers, printers,  
laptops etc. Question:  
What is your  
specialty? Have you  
provided desktop  
support for hardware,

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software or both?

Answer: Are you Microsoft/Cisco certified? If you are, give details. Speak about the procedures you follow to test/maintain ...

~~Desktop Engineer:  
Interview Questions  
and Answers for ...~~

The article hovers  
around a few

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Common IT support interview questions and answers that can be asked in any IT support interview.

Best Technical Support or IT Support Interview Questions and Answers: The following mentioned are few technical questions to ask in an interview for technical support.



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Support

~~30 Common IT~~

~~Support Interview~~

~~Questions and~~

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Desktop engineer

who works in help

desks is responsible

to providing user

advice, guidance, and

assistance on

common desktop

applications. This

article covers sample

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of job interview  
questions for  
technical desktop  
support engineers  
(also called help desk  
engineers) and  
provides tips on  
answering these  
questions.

~~Interview question for  
desktop support  
engineer | Computer~~



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Support Engineer  
interview questions,  
with detailed  
experience and  
preparation tips  
shared by people who  
have been through  
Software Engineer  
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increase your chances  
of getting selected.

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candidates.

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Glassdoor~~

Desktop Support  
Engineers are IT  
support specialists  
that assist clients with  
hardware and  
software issues. Their  
job is to provide on-  
site or remote  
technical assistance  
including the setting  
up of computer

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hardware systems,  
installing and  
upgrading software,  
and troubleshooting  
basic IT issues. And  
Answers

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